

CERTIFICATE OF REGISTRATION

Information Security Management System - ISO/IEC 27001:2013

The Certification Body of Schellman & Company, LLC hereby certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2013

EBSCO Information Services (EIS) EBSCO Industries, Inc.

for the following scope of registration

The scope of the ISO/IEC 27001:2013 certification is limited to the information security management system (ISMS) that governs all client data under the control or ownership of EBSCO EIS (EBSCO Information Services) and that resides in its in-scope facilities. The scope of the ISMS includes the assets, technologies, and processes employed by EBSCO EIS within its facilities for processing, management, and delivery of its product to its customers, and in accordance with the statement of applicability, version 1.4, dated June 4, 2021. The services within scope of the ISMS are included on page 2.

which includes the following in-scope location(s) on page 3 of 3

Certificate Number: 1737791-2







Authorized by:

Ryan Mackie Principal, Schellman & Company 4010 W Boy Scout Blvd., Suite 600 Tampa, Florida 33607, United States www.schellman.com

Issue Date January 19, 2022 Original Registration Date December 8, 2020

Expiration Date December 7, 2023 Certificate Version Version 2

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CONDITIONS & LIMITATIONS:

- 1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2013 during the period of certification.
- 2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman & Company, LLC
- 3. ISO/IEC 27001:2013 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
- 4. The information in this document is provided "AS IS", without warranties of any kind. Schellman & Company, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.

5. This certificate is the property of Schellman & Company, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman & Company, LLC

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Services within Scope of the EBSCO EIS ISMS	
Administration, Configuration and Authentication Services (EBSCOadmin)	Library Website Creation Services (Stacks)
Library Management Systems (FOLIO)	Panorama
Library Aware	Global Online Bibliographic Index (GOBI) Library Solutions
Discovery and Research Database Services (EBSCO Discovery Service (EDS), EBSCOhost (Ehost), EBSCO Mobile, EDS API)	Journals & e-Package Services (Global Knowledgebase, EBSCO Publishing Knowledgebase)
Holdings Linking Services (Holdings Manager, Full Text Finder, Publication Finder, HoldingsIQ, LinkIQ)	Electronic Resources Management (Flipster, eBooks, Audiobooks, EBSCOhost Collection Manager (ECM))
eLearning Resources (LearningExpress (LEX), Accel5)	Health Knowledge Products (CINAHL, DynaMed, Dynamic Health)
Clinical Decision Support Services (DynaMed Shared Decision (DSD), myHealthDecisions)	

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In-Scope Location(s)

Location	Function / Role
10 Estes Street Ipswich, Massachusetts 01938 United States of America	Main Location of the ISMS Private Cloud Data Center and Main Campus for EBSCO Information Services, Development, and Operations
10509 81 Avenue Suite 302 Edmonton, Alberta T6E 1X7 Canada	Office Facility Development and Operations
500 7th Avenue New York, New York 10018 United States of America	Office Facility Development and Operations
2800 Meridian Parkway Suite 100 Durham, North Carolina 27713 United States of America	Office Facility Development and Operations
5724 US-280 Birmingham, Alabama 35242 United States of America	Office Facility Private Cloud Data Center Development and Operations
999 Maple Street Contoocook, New Hampshire 03229 United States of America	Office Facility Private Cloud Data Center Development and Operations
200 Portland Street Boston, Massachusetts 02114 United States of America	Co-Location Hosted Data Center Facility

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